

SURVEY APPROVAL AUTHORITY: U.S. ARMY RESEARCH INSTITUTE FOR THE BEHAVIORAL AND SOCIAL SCIENCES SURVEY CONTROL NUMBER: DAPE-ARI-AO-04-08A RCS: MILPC-3

SURVEY OF ARMY FAMILIES V







FALL 2004



WHY THIS SURVEY?

The 2004 Survey of Army Families V collects information on family member attitudes about the Army way of life and the well being of Army families. Similar to the 1987 Survey of Army Families, 1991 Survey of Army Families II, 1995 Survey of Army Families III, and 2001 Survey of Army Families IV, it also will track trends in the characteristics of Army families, identify new and emerging family issues, and supplement other studies on Army families. In addition, recent Army multiple deployments may have changed the needs of Soldiers and their family members. These changes need to be identified.

WHY SHOULD I PARTICIPATE?

The Army leadership wants to know what it's like to "walk a mile in your shoes." Army leaders use the results of family surveys to make plans, assess policies, and evaluate program operations and outcomes. Army agencies and commands want information from the survey so they can respond better to family needs. In addition, Army spouses have identified family matters that need to be studied throughout the Army. We encourage you to use the "COMMENTS" sheet (page 15) to provide additional information and tell us about family matters/issues important to you.

WILL I BE IDENTIFIED?

Your responses to the survey will not be tracked back to you. Only persons involved in collecting or preparing the information for analysis of the data will have access to completed survey questionnaires. Only group statistics will be reported. Your written comments will be kept anonymous.

AM I ELIGIBLE TO COMPLETE THIS SURVEY?

Only non-military spouses of Active duty Soldiers are being asked to complete this survey. The Army family issues affecting members of dual military married couples and single parents require different, special surveys in order to address matters unique to these families.

If you are not eligible to complete the survey, please indicate why by marking the appropriate box below. Please return the survey in the enclosed Business Reply Mail envelope. No postage is required.

- Neither my spouse nor I are on Active duty with the U.S. Armv.
- Both my spouse and I are on Active duty with the U.S. Army or the U.S. Armed Forces.
- I am not currently married to an Active duty Soldier.

WHO CAN I CONTACT FOR MORE **INFORMATION?**

The 2004 Survey of Army Families V is sponsored by the U.S. Army Community and Family Support Center (CFSC). CFSC will be responsible for distribution of the results and findings of the survey. The Army Personnel Survey Office of the U.S. Army Research Institute for the Behavioral and Social Sciences is conducting the survey. For more information, contact:

U.S. Army Community and Family Support Center ATTŃ: CFSC-SP 4700 King Street Alexandria, VA 22302-4419 Telephone (703) 681-7438

DSN 761-7438 E-mail: MWRResearch@CFSC.army.mil

MARKING INSTRUCTIONS

GENERAL INSTRUCTIONS

- This is not a test, so take your time.
- Select answers you believe are most appropriate.
- Use a blue or black pen.
- Please PRINT where applicable.
- Place an "X" in the appropriate box or boxes.

RIGHT X

WRONG $\mathcal{I} \bigcirc$

 To change an answer, completely black out the wrong answer and put an "X" in the correct box as shown helow

CORRECT ANSWER X

INCORRECT ANSWER



. Do not make any marks outside of the response and write-in boxes.

Marking all that apply

Sometimes you will be asked to "MARK ALL THAT APPLY." When this instruction appears, you may mark more than one answer.

EXAMPLE:

Other than currently being married to a Soldier on Active duty, what types of experiences have you had with the military? MARK ALL THAT APPLY.

- Served on Active duty
- Served/serving with National Guard/Reserves
- Child of parent(s) in the military service
- Previously married to a military service member

Marking numbers

Sometimes you will be asked to give numbers for your answer. If you are asked to give numbers, please record the numbers in the boxes as shown below.

EXAMPLE.

As of today, how many months have you been living in your current geographic location (the vicinity of the Army post/installation/area where you are living)?

Less than 1 month

0

NO. OF MONTHS

Selecting only one response

Sometimes you will be asked to mark one response from a list of possible items.

EXAMPLE:

Where are you currently living? MARK ONE.

- X Alaska/Hawaii
- Continental U.S. (CONUS)
- X Europe
- Korea
- Other location outside the continental U.S. (OCONUS) (Please list Question No. and "Other location" on the "Comments" sheet on page 15.)

Using a common scale for more than one question

Sometimes you will be asked to "MARK A RESPONSE FOR EACH" to answer a number of different questions.

EXAMPLE:

How satisfied or dissatisfied are you with the following? MARK A RESPONSE FOR EACH.

Very dissatisfied Dissatisfied Neither satisfied nor dissatisfied

> Satisfied Very satisfied Do not know

Level of support deployed Soldiers receive from the American people Level of support deployed Soldiers

Reception of returning deployed Soldiers



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2511 Jefferson Davis Highway Arlington, VA 22202-3926

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SECTION 1: YOUR HOUSING, FAMILY SEPARATIONS. AND DEPLOYMENTS

| | SEPARATIONS, AND DEPLOTMENTS | | following and where is your spouse currently deployed? MARK ALL THAT APPLY. |
|----|--|-----|--|
| 1. | Where are you currently living? MARK ONE. Alaska/Hawaii Continental U.S. (CONUS) Europe | | No, my spouse was not deployed for a military operation in the last 36 months. GO TO SECTION 3, QUESTION 29 ON |
| | ✓ Korea ✓ Other location outside the continental U.S. (OCONUS) (Please list Question No. and "Other location" on the "Comments" sheet on page 15.) | | My spouse's <u>current deployment</u> location Yes, deployed to this location |
| 2. | Where are you and your spouse living? ☐ Together, at the same location ☐ Together, but my spouse is currently deployed ☐ Apart, at separate locations | | To Afghanistan |
| 3. | As of today, how many months have you been living in your current geographic location (the vicinity of the Army post/installation/area where you are living)? Less than 1 month | | Iraqi Freedom (OIF) |
| | NO. OF MONTHS | 8. | <u>During the last 36 months</u> , how many <u>times</u> has your spouse deployed for a military operation? |
| 4. | How far do you live from the nearest military installation or the one you use most? I live on-post 10 miles or less 11-25 miles 26 or more miles | 9. | NO. OF TIMES During the last 36 months, how many total months has your spouse been deployed for a military operation? |
| 5. | ☑ Do not know In which type of housing do you currently live? ☑ On-post government housing ☑ Off-post government housing | | |
| | ○ Off-post government nousing ○ Off-post (own) ○ Off-post (rent) ○ Other (Please list on page 15.) | 10. | <u>During the last 36 months</u> , how many months has your spouse been away from home for <u>other military reasons</u> (including assignments, training, TDY, etc.)? |
| 6. | How satisfied are you with your current housing? ☐ Very satisfied ☐ Satisfied ☐ Neutral ☐ Dissatisfied | | |
| | ∨ery dissatisfied | 11. | During the last 36 months, what was the longest single period of time (consecutive months) your spouse was away from home? ✓ Less than 1 month |
| | | | <u> </u> |

7. <u>During the last 36 months</u>, was your spouse <u>deployed for a military operation</u> to any of the

CONSECUTIVE MONTHS

SECTION 2: YOUR SPOUSE'S CURRENT DEPLOYMENT

| | spouse's current deployment, how hths ago did he/she leave? | |
|--|--|--|
| Less th | an 1 month ago | |
| 1 | IO. OF MONTHS | |
| or as an i separatel | spouse deploy with his/her regular unit ndividual (e.g., a replacement or a attached to a unit)? s/her regular unit | Getting daily hou Obtaining needer Obtaining needer (e.g., telephone |
| | | Having to find a j Having to quit a j |
| absence? ⊠ Very w ⊠ Well | ell well nor poorly | Household repair Car maintenance Pet care |
| 15. How satis | fied or dissatisfied are you with the ? | Arranging for chil Ensuring child(re |
| | Very dissatisfied | Child(ren)'s partic |
| | Dissatisfied | after-school ac |
| | Neither satisfied nor dissatisfied | |
| | Very satisfied | Participating in a child(ren)'s sch |
| | Do not know | PTA, Parent-Te Taking care of ch |
| Level of supp Soldiers re | | Disciplining/hand |
| Level of supp Soldiers re | an people | Taking care of ch Taking care of yo Handling your ow |
| Reception of Soldiers by people Level of supp | returning deployed the American | Doing your regula Doing additional Maintaining safet home |
| | nerican people 🖂 🖂 🖂 🖂 🖂 | Taking care of ex members |

16. Overall, while your spouse has been deployed, how well have you managed the following?

MARK A RESPONSE FOR EACH.

| | Very poorly Poorly out average Well y well |
|--|--|
| Does not app | oly |
| Getting daily household tasks done . Obtaining needed transportation Obtaining needed communication (e.g., telephone, email, Internet) | |
| Working at your paid job | |
| Household repairs, yard work Car maintenance Pet care | |
| Shopping (for necessities) Handling financial matters Your family having enough money to meet expenses, pay bills, etc | |
| Arranging for child care | |
| Participating in activities at your child(ren)'s school (school events, PTA, Parent-Teacher conferences). Taking care of child(ren) at home Disciplining/handling child(ren) | |
| Taking care of child(ren)'s health Taking care of your own health Handling your own loneliness | |
| Doing your regular volunteer work Doing additional volunteer work Maintaining safety/security of your home | |
| Taking care of extended family | |

| | While your spouse has been deployed, how often do you communicate with each other using the following? MARK A RESPONSE FOR EACH. | 20. How important is each of the following reasons for staying at, or returning early to, your spouse's post/installation/area? |
|-----|---|--|
| | Infrequently (every two or 3 weeks or longer) Sometimes (about once a week) | Does not apply; I moved away <u>and</u> stayed away for more than half of the time. |
| | Often (every few days) Very often (daily) | GO TO QUESTION 21 BELOW. |
| | Does not apply; we do not use | Very important reason Moderately important reason |
| | Telephone ZZZZZ | Not an important reason Does not apply |
| | Instant Messaging | To be near a source of information about my spouse |
| 18. | While your spouse has been deployed, did you move away from the vicinity of the Army post/installation/area where you were living? MARK ONE. | I did not want to disrupt my child(ren)'s schooling |
| 19. | No How important was each of the following reasons for moving away? | 21. How satisfied or dissatisfied are you with how the Army has handled the following aspects of the deployment of your spouse ? |
| | ☑ Does not apply; I did not move away. | Very dissatisfied |
| | □ Does not apply; I did not move away. | Dissatisfied |
| | □ Does not apply; I did not move away. □ Very important reason | - |
| | ✓ Does not apply; I did not move away. Very important reason Moderately important reason Not an important reason | Dissatisfied Neither satisfied nor dissatisfied Satisfied Very satisfied |
| | | Dissatisfied Neither satisfied nor dissatisfied Satisfied |
| | Very important reason Moderately important reason Not an important reason Does not apply Needed child care | Dissatisfied Neither satisfied nor dissatisfied Satisfied Very satisfied Does not apply; did not receive Amount of time off for Soldiers to take care of personal and family business before leaving |
| | Very important reason Moderately important reason Not an important reason Does not apply Needed child care Better job opportunities elsewhere Financial problems (making ends meet) Wanted to be near relatives/friends | Dissatisfied Neither satisfied nor dissatisfied Satisfied Very satisfied Does not apply; did not receive Amount of time off for Soldiers to take care of personal and family business before leaving |

| 22. | Before your spouse's most recent deployment, did you have the following? MARK A RESPONSE FOR EACH. | 25. While your spouse is deployed, have you and your children increased your |
|-----|--|---|
| | | No, decreased greatly |
| | No | No, decreased moderately |
| | Yes | No, remained the same |
| | .00 | Yes, increased moderately |
| ۸ | Power of Attorney for you to get an hehalf | Yes, increased greatly |
| ^ | Power of Attorney for you to act on behalf | Did not use |
| A | of your spouse | attendance at church or |
| ۸ | · | synagogue? |
| | n up-to-date Will for your spouse | , , , |
| | n up-to-date Will for you | use of Army Chaplain activities? |
| А | financial plan to meet emergencies | visits to counselors? |
| 00 | Barrelland | visits to health care providers? |
| 23. | Do you have any <u>serious</u> financial problems | use of Army recreational facilities? \square |
| | because your spouse is deployed? MARK ALL | participation in Family Readiness |
| | THAT APPLY. | Group (FRG) activities? |
| | No | use of Army family services? |
| | Yes, but I did not seek assistance. | use of child development services? |
| | Yes, but I did not know where to go for assistance. Yes, but I could not get any assistance. | use of child development services |
| | Yes, and I had to get a job. | |
| | Yes, and I had to withdraw savings. | 26. From which of the following sources do you |
| | Yes, and I had to get a loan (from bank, | receive very helpful information about what is |
| | parents, etc.). | happening to your spouse and his/her unit |
| | Yes, and I had to get assistance from the Army | during the deployment? MARK ALL THAT |
| | Emergency Relief (AER), Red Cross, or other | APPLY. |
| | | V Installation Boar Datachment |
| | similar source. | Installation Rear Detachment |
| | | Installation Family Assistance Center (FAC) |
| 24. | What financial problems do you have because | Rear Detachment Command (RDC) |
| | your spouse is deployed? MARK ALL THAT | Family Readiness Groups (FRGs) |
| | APPLY. | FRG newsletter |
| | | FRG telephone tree/chain of command |
| | Loss of income/had less income | Local command briefings for family members |
| | Keeping up mortgage/rent payments | Community/"town hall" meetings |
| | Keeping up payments on credit cards | Installation radio/television station |
| | Keeping up payments on loans (not mortgage) | Armed Forces Network (AFN) |
| | Difficulty dealing with creditors | Army One Source (AOS) |
| | □ Purchasing extra supplies for my spouse's | CNN, Fox, MSNBC, etc. |
| | deployment | |
| | □ Paychecks are/were late | ✓ Installation/post newspaper |
| | Paychecks are/were not correct | □ Unit newsletter □ Unit newsle |
| | Difficulty budgeting for expenditures | Stars & Stripes |
| | Overspending, not saving, and creating debt | Letters from spouse |
| | Unplanned/unexpected expenses, such as car | Emails from spouse |
| | · · · · · · · · · · · · · · · · · · · | |
| | repairs | ☐ Telephone calls from spouse |
| | Additional childcare costs | None of the above |
| | Cost of telephone calls, mail, Internet access, etc., | |
| | to communicate with your <u>spouse</u> | |
| | Other problems (Please specify on page 15.) | |
| | None of the above ■ | |
| | | |

| 27. | How helpful is the support you and your family |
|-----|--|
| | receive from each of the following Army |
| | agencies/programs/individuals during your |
| | spouse's deployment? IF AN AGENCY/PROGRAM |
| | WAS AVAILABLE, BUT NOT USED, MARK THE |
| | FIRST COLUMN, MARK A RESPONSE FOR EACH. |

| | Not | at al | l he | lpful | | |
|-------------------------|--|-------|------|-------------|--|--|
| | Somewhat helpful | | | | | |
| | Very | help | ful | | | |
| | Not avail | lable | | | | |
| | Available, but did not us | se | | | | |
| | | | | | | |
| | chment Command (RDC). | | | \boxtimes | | |
| | adiness Group (FRG) | | | \boxtimes | | |
| Post/Instal | lation Leaders | | | | | |
| Center (F Chaplain/C | Family Assistance FAC) Chapel munity Service (ACS) | | | | | |

28. In general, how satisfied were you with the way your marriage was going before your spouse was deployed?

| Very sati | sfied | | | | | Very d | lissatisf | ied |
|-------------|-------|--|-------------|--|--|--------|-------------|-----|
| \boxtimes | | | \boxtimes | | | | \boxtimes | |

SECTION 3: THE ARMY AND YOU

The ARMY FAMILY TEAM BUILDING (AFTB) program provides training and information to family members.

- 29. Have you participated in AFTB? MARK ALL THAT APPLY.
 - Yes, I attended Level I Classes: Overview of AFTB, Chain of Command, Mission Impact, etc.
 - Yes, I attended Level II Classes: Relationship Building, Effective Leadership, etc.
 - Yes, I attended Level III Classes: Listening, Building Self-Esteem, etc.
 - ⊠ No
- 30. How effective has AFTB been in helping you and your family adjust to Army life?
 - Does not apply; I have not participated in AFTB

 - Effective
 - Neither effective nor ineffective

 - ✓ Very ineffective

A Family Readiness Group is an organization of family members, volunteers and Soldiers belonging to a unit that provides mutual support and assistance, and timely, accurate and relevant Army information.

31. Below are some questions about Family Readiness Groups (FRGs). Please answer the questions for your FRG during the last 12 months.

| | | | Ν | 0 |
|-----------------------------|---------------|-----|-------------|-------------|
| | | Ye | es | |
| | Not applicat | ole | | |
| | Do not know | | | |
| | | | | |
| Is the FRG in your spouse's | s unit | | | |
| active? | | | \boxtimes | \boxtimes |
| Have you participated in FI | RG activities | | | |
| by attending meetings?. | | | \boxtimes | \boxtimes |
| Have you participated in FF | RG activities | | | |
| by serving as an FRG lea | ader? | | \boxtimes | \boxtimes |
| | | | | |
| Is your FRG providing fami | ly readiness | | | |
| training? | | | \boxtimes | \boxtimes |
| Is the FRG in your spouse's | s unit | | | |
| well run? | | | \boxtimes | X |

- 32. <u>During the last 12 months</u>, why have you NOT participated in an FRG? MARK ALL THAT APPLY.
 - Does not apply; I do participate.
 - There is no FRG at this location.
 - Never heard about an FRG at this location.
 - Don't have time.
 - Don't feel that I need to participate.
 - Times/hours FRGs meet are not convenient.
 - □ Locations of FRG meetings are not convenient.
 - Lack of transportation.
 - FRG members are not my peer group.
 - Want to keep my personal life separate from the military.
 - I feel uncomfortable being in group settings.
 - I am not comfortable with the current FRG leaders/members.
 - I am not comfortable with spouses whose sponsors are of higher/lower ranks than my spouse.
 - My spouse did not encourage me to participate.
 - Other reason (Please list on page 15.)

| 33. | How would you rate how well your FRG has helped you and your family and other families in your unit? | 36. | Are you of Hispanic, Latino, or Spanish origin o ancestry (of any race)? MARK ALL THAT APPLY |
|-----|--|------------|--|
| | □ Does not apply; the unit does not have an FRG. | | No, not of Hispanic, Latino, or Spanish ancestry Yes, Mexican, Mexican American, Chicano |
| | Other families in your unit You and your family | | ✓ Yes, Puerto Rican✓ Yes, Cuban✓ Yes, other Hispanic/Spanish |
| | Good | 37. | What is your race? MARK ALL THAT APPLY. ☑ American Indian or Alaska Native (e.g., Eskimo, Aleut) ☑ Asian (e.g., Asian Indian, Chinese, Filipino, Japanese, Korean, Vietnamese) |
| 34. | To what extent do you agree with the following statements? MARK A RESPONSE FOR EACH. | | ☑ Black or African American ☑ Native Hawaiian or other Pacific Islander (e.g., Samoan, Guamanian, Chamorro) |
| | Strongly disagree Disagree | | White |
| | Undecided | | |
| | Agree Strongly agree | 38. | What is the highest level of education you have completed? MARK ONE. |
| | My spouse has kept/keeps me well informed about the Army. I keep myself well informed about the Army. I feel comfortable dealing with Army agencies. I feel comfortable dealing with the Army medical system while my spouse is away. At this location, I know where to go or how to get emergency assistance, if needed. Army civilian employees who deal primarily with Army families treat them with the appropriate amount of respect. Army civilian employees who deal primarily with Soldiers treat family members with the appropriate amount of respect. | 39. | Less than high school, but no diploma, certificate, or GED High school completed with diploma High school completed with GED Vocational/technical school graduate 1-2 years of college, but no degree Associate degree 3-4 years of college, but no degree Bachelor's degree A year or more of graduate credit, but no graduate degree Master's degree Master's degree Doctorate degree Professional degree, such as MD, DDS, JD How old were you on your last birthday? AGE ON LAST BIRTHDAY What is your current marital status? |
| | | 40. | ✓ Married for the first time ✓ Remarried, was divorced |
| | SECTION 4: YOUR BACKGROUND | | ☑ Remarried, was widowed☑ Legally separated☑ Filing for divorce |
| a- | | | 9 .5. 55.55 |
| 35. | Are you female or male? | 4.4 | Hamilton ham have now been more to be |
| | Female | 41. | How long have you been married to your curren spouse? |
| | | | |
| | | | YEARS MARRIED |

| 42. | How satisfied are you with your marriage at the present time? | 46. | In general, how well is your <u>oldest dependent</u> <u>child</u> coping with your spouse being deployed |
|-------|---|-----|---|
| | | | and away from home? |
| ٧ | ery satisfied Very dissatisfied | | ∨ Very well ✓ Ver |
| | | | ⊠ Well |
| | | | Neither well nor poorly |
| | | | |
| 43. | How satisfied are you with the way things are going for you personally? | | ☑ Poorly☑ Very poorly |
| | Vory satisfied | | |
| | ✓ Very satisfied✓ More or less satisfied | 47. | Have you noticed any of the following in your |
| | | | oldest dependent child as a reaction to your |
| | Not at all satisfied | | spouse's deployment? |
| | □ Do not know | | opodoo o dopioymont. |
| | | | Very serious problem |
| 44. | Other than currently being married to a Soldier | | Serious problem |
| • • • | on Active duty, what types of experiences have | | Moderate problem |
| | you had with the military? MARK ALL THAT | | _ |
| | APPLY. | | Slight problem |
| | | | No problem |
| | Served on Active duty | | |
| | Served/serving with National Guard/Reserves | | Difficulty adjusting to having only |
| | Child of parent(s) in the military service | | one parent at home |
| | □ Previously married to a military service member | | Fears about what could happen |
| | Worked/working as a civilian for the | | to his/her parent |
| | U.S. Armed Forces | | Aggressive behavior |
| | None of the above | | |
| | | | Lack of concentration |
| | | | Sadness |
| | SECTION 5: YOUR CHILDREN | | Depression |
| | SECTION 5. TOOK CHIEDKEN | | |
| | | | Academic trouble at school |
| | endent children are UNMARRIED children, | | Behavioral trouble at school |
| | uding adopted children or stepchildren, who are | | Distress over media coverage |
| lega | Illy dependent on you for over half of their support. | | of the war |
| | | | Distress over rumors about the war \square |
| 45. | How many <u>dependent</u> children do you and your | | |
| | spouse have <u>LIVING WITH YOU</u> for each of the | | |
| | age groups listed below? MARK A RESPONSE | | |
| | FOR EACH. | | SECTION 6: YOUR PAID AND |
| | Does not apply; we do not have any dependent | | |
| | children living with us. | | VOLUNTEER WORK |
| | Gimanon minig man doi | | |
| | ■ GO TO SECTION 6, QUESTION 48 | 48. | What is your current employment status? |
| | AT THE RIGHT. | | MARK ONE. |
| | Four or more | | |
| | Three | | Employed part-time |
| | Two | | Not employed, currently looking for employment |
| | One | | Not employed, out currently looking for |
| | None | | employment but would like a paying job |
| | | | Not employed, not looking for employment |
| | 0-2 years old | | and do not want a paying job now |
| | 3-5 years old | | and do not want a paying job now |
| | 6-10 years old | | |
| | 11-12 years old | | |
| | | | |
| | 13-15 years old 🛛 🗀 🖂 🖂 | | |
| | 16-18 years old | | |
| | 19 or older | | |
| | IO OI OIUGI 🔼 🔼 🔼 🔼 | | |

| 49. | | the following best desong for pay? MARK ALL | | 53. | To what extent are you and your spouse satisfied or dissatisfied with each of the |
|------------|-------------------|---|-------------------|-----|--|
| | 🛚 Does n | ot apply; I am not workir | ng | | following aspects of Army life? |
| | | ot apply; I am a full-time | | | Vory discatisfied |
| | | he money for basic famil | | | Very dissatisfied Dissatisfied |
| | | planned to work/have a | | | Neither satisfied nor dissatisfied |
| | | d extra money to use now income for the future | N | | Satisfied |
| | | ndence/self-esteem | | | Very satisfied |
| | | njoy working | | | |
| | | experience for a future | career | | My spouse's Army job |
| | | Please list on page 15.) | | | Opportunity for my spouse to serve |
| | | | | | his/her country |
| 5 0 | To what o | vtant are veu satisfied | or discotisfied | | Opportunity for my spouse to |
| 50. | | xtent are you satisfied of the following? MAR | | | develop job skills |
| | FOR EACH | | IN A NESI ONSE | | my spouse's job |
| | TON EAC | · ·· | | | my spouse s job |
| | | 7 | Very dissatisfied | | My spouse's pay and allowances |
| | | | Dissatisfied | | My spouse's retirement pay and |
| | | Neither satisfied nor d | lissatisfied | | benefits 🖂 🖂 🖂 🖂 |
| | | _ | Satisfied | | Deployments/amount of time your |
| | | Very sati | sfied | | spouse is away from home |
| | | | | | |
| | | ational opportunities | | 54 | At the present time, what are your spouse's |
| | | oyment opportunities term career opportunities | | 34. | Army career plans? MARK ONE. |
| | rour long | term career opportunities | | | |
| | | | | | ∑ To stay in the Army until retirement ∑ To stay in the Army beyond his/her present |
| 51. | During the | e <u>last 3 months</u> , how m | any hours of | | obligation, but not necessarily to retirement |
| | | work did you do for M | | | ∑ To leave the Army <u>upon completion</u> of his/her |
| | and/or CI\ | VILIAN organizations? | | | present obligation |
| | | | | | ☐ To leave the Army <u>before completion</u> of his/her |
| | HOURS D | URING THE LAST 3 MC | ONTHS: | | present obligation |
| | IF NONE, | MARK ZEROES ("000" |). | | |
| | , | • | , | 55. | At the present time, what would you like your |
| | | Military-affiliated | | | spouse's Army career plans to be? MARK ONE |
| | | Organizations | | | ☑ To stay in the Army until retirement |
| | | | | | ☐ To stay in the Army beyond his/her present |
| | | Civilian | | | obligation, but not necessarily to retirement |
| | | Organizations | | | To leave the Army upon completion of his/her |
| | | | | | present obligation |
| | 0505101 | | DOLLOFIO | | ∑ To leave the Army <u>before completion</u> of his/her present obligation |
| | SECTION | N 7: YOUR ARMY S BACKGROUND | POUSE'S | | present obligation |
| | | | | | |
| 52. | What is yo | our <u>spouse's</u> present ra | | | |
| | | Warrant | Commissioned | | |
| E | Inlisted | Officer | Officer | | |
| | PV1 (E1) | | ∠ 2LT (O1) | | |
| | PV2 (E2) | | | | |
| | PFC (E3) | | | | |
| | CPL/SPC | | MAJ (O4) | | |
| | SGT (E5) | | | | |
| | SSG (E6) SFC (E7) | | | | |
| | <u> </u> | | | 1 | |

✓ MSG/1SG (E8)✓ SGM/CSM (E9)

SECTION 8: HEALTH CARE

56. <u>During the last 2 years</u>, to what extent are you and your spouse satisfied or dissatisfied with each of the following aspects of Army health care? MARK A RESPONSE FOR EACH.

| , | Very o | liss | atis | fie | d | | | |
|--|--------|-------|------|-----|---|--|--|--|
| Dissatisfied | | | | | | | | |
| Neither satisfied nor d | lissat | isfie | d | | | | | |
| S | atisfi | ed | | | | | | |
| Very sati | sfied | | | | | | | |
| Does not apply; we have not used the | nis | | | | | | | |
| Medical care benefits Quality of Army medical care and services Availability of Army medical care and services | | | | | | | | |
| Dental care benefits | | | | | | | | |

SECTION 9: ARMY SERVICES

57. To what extent are you and your spouse satisfied or dissatisfied with each of the following aspects of Army life? MARK A RESPONSE FOR EACH.

| • | Very dissatisfied Dissatisfied |
|--------------------------------------|--------------------------------|
| Neither satisfied nor d | |
| | Satisfied |
| - | |
| Very sati | |
| Does not apply; we have not used the | าเร |
| | |
| Commissary | |
| Post Exchange (PX) | |
| American Red Cross emergency | |
| messages | |
| Army Legal Services | |
| Family Assistance Center (FAC) | |
| | |
| Availability of child care | |
| Affordable child care | |
| Programs for children/youth | |
| • | |
| Army support services available | |
| for family members | |
| 01 1:15 11:17 0 1 | |
| Chaplain's Family Life Center | |
| Chaplain's counseling | |
| Worship services | |
| Overall quality of recreation | |
| programs and services at | |
| vour post | |

SECTION 10: MWR RECREATION PROGRAMS

The questions below refer to core recreation programs, such as libraries, craft shops, auto shops, outdoor recreation programs, entertainment programs (dinner theaters, musical and play productions), recreation centers, BOSS program, sports programs, gyms, playing fields, and competitions.

| 0011 | politions. |
|------|---|
| 58. | How often do you (and your children) use/participate in your post/installation recreation programs and services? MARK ONE Does not apply; I am not at or near a post Never Less than once per month 1-2 times per month 3-4 times per month 5 or more times per month |
| 59. | Generally speaking, why do you (and your children) use/participate in your post recreation programs/services? MARK ALL THAT APPLY. |
| | Does not apply; I/we do not use post/installation recreation programs/services Education/homework Physical fitness Develop a leisure skill Participate with family Participate with friends Costs less than off-post services Esprit de corps with spouse's work unit Avoid boredom Have fun Get away from home Be outdoors Better than off-post More convenient than off-post Relax/relieve stress Other reason (Please list on page 15.) |
| | |

SECTION 11: THE ARMY WAY OF LIFE

60. How satisfied or dissatisfied are you with each of the following? MARK A RESPONSE FOR EACH.

| Very | / dis | ssa | ıtis | fie | d |
|---------------|---|--|--|---|---|
| Di | issa | tis | fie | d | |
| | Neu | tra | ıl | | |
| Satis | sfied | t | | | |
| Very satisfie | d | | | | |
| | | | | | |
| shows | | | | | |
| | | \boxtimes | X | X | X |
| shows | | | | | |
| | | \boxtimes | X | X | X |
| use's unit | | | | | |
| | | \boxtimes | X | X | X |
| your spouse | | | | | |
| nade the | | | | | |
| | | \boxtimes | X | X | X |
| ın have in | | | | | |
| | | | X | \times | X |
| | Satis Very satisfie showsshowsyour spouse nade then have in | Dissa Neu Satisfied Very satisfied shows | Dissatis Neutra Satisfied Very satisfied shows | Dissatisfie Neutral Satisfied Very satisfied shows | Satisfied Very satisfied shows shows shows use's unit your spouse hade the hade the |

61. How much of a problem is each of the following to you?

| Sligh Moderate p Serious prol Very serious proble | rok ble | rok ole: | olei | | n |
|--|-------------|-------------|----------|-------------|-------------|
| Coping with day-to-day stresses | | | | | |
| and problems | | \boxtimes | X | X | \boxtimes |
| Demands the Army makes of | | | | | |
| family members | | X | X | X | \boxtimes |
| "Getting along" when my spouse | | | | | |
| is away because of training, | | | | | |
| field duty, PCS, TDY, | | | | | |
| deployments, etc | | \boxtimes | \times | \boxtimes | \boxtimes |
| Opportunities for me to achieve | | | | | |
| my personal goals | \boxtimes | \boxtimes | X | \boxtimes | \boxtimes |
| Possibility that my spouse may be | _ | | | | |
| involved in combat | \boxtimes | X | X | \boxtimes | \boxtimes |
| Possibility that my spouse may be | | | | | |
| deployed on/to a peacekeeping | | | | | |
| (non-combat) mission | | A | | | |
| (my parents, brothers, | | | | | |
| sisters, etc.) | | \boxtimes | X | \boxtimes | |
| Possibility that my spouse may | | | | | |
| re-deploy after returning | | | | | |
| from deployment | | \boxtimes | | \boxtimes | |

62. To what extent have you had/experienced in your family any of the following problems in the last 6 months?

| | | | N | ot a | at a | ill |
|-------------|--|--------|-------|-------------|-------------|-------------|
| | | Slig | ht ex | ktei | nt | |
| | Mode | rate e | exte | nt | | |
| | Grea | t ext | ent | | | |
| | Very great e | xtent | | | | |
| | Does not app | ly | | | | |
| | or nervous problem ol-related problem | | | | \boxtimes | \boxtimes |
| Marital pro | blem | | | \boxtimes | \boxtimes | \boxtimes |
| Caring for | elders | | | \boxtimes | \boxtimes | \boxtimes |
| Gambling-ı | related problem | | | | \boxtimes | \boxtimes |
| Financial d | ifficultyencedifficulty | | | | | |

63. How satisfied are you with the support and concern the following Army leaders show for your family?

| | | Very | / diss | atis | sfie | d |
|---|---|---------|--------|------|------|---|
| | | D | issati | sfie | d | |
| | | | Neutr | al | | |
| | | Satis | sfied | | | |
| | Very sa | atisfie | ed | | | |
| | Does not a | ply | | | | |
| positions Officers in unit/place NCOs in m | high post/installation my spouse's e of duty spouse's e of duty | . 🛛 | | | | |

64. To what extent do the following apply to the leaders at your <u>spouse's place of duty</u>?

| | | | N | ot a | at a | II |
|-------------------------------------|--|--------|-------------|------|------|----|
| | ; | Slight | ех | ter | ١t | |
| | Modera | ate ex | ter | nt | | |
| | Great | exter | nt | | | |
| | Very great ex | tent | | | | |
| | Do not know | w | | | | |
| know abo The leader are conce | s of my spouse's unit but family programs s of my spouse's unit erned about the f Soldiers' families | | \boxtimes | | | |

| 65. | At your current location, is there a friend, neighbor, or relative (besides your spouse) outside your home who will listen to you when you need to talk? | 68. In general, how well has your family adjusted the demands of being an "Army family"? PLEASE USE THE FOLLOWING SCALE. | lo |
|----------|--|---|-----|
| | - <u>-</u> - | Extremely well Extremely ba | dly |
| | No | | |
| | Yes, sometimes | | |
| | | | |
| 66. | To what extent do you agree with the following statements? MARK A RESPONSE FOR EACH. Strongly disagree | 69. How satisfied are you with the support and concern the Army has for your family? | |
| | Disagree | Satisfied Satisfi | |
| | Neither agree nor disagree | Neutral Neutral | |
| | Agree | Dissatisfied | |
| | Strongly agree | ∀ Very dissatisfied ✓ Very dissatisfied | |
| | Not at an installation | Voly dissatisfied | |
| Р | eople can depend on each other | | |
| | in this installation community | | |
| | amilies find it easy to make | 70. Overall, how satisfied are you with the Army a | s |
| | connections with other families | a way of life? | |
| | at this installation | ∨ Very satisfied | |
| | I had an emergency, even people | Satisfied | |
| | I do not know in this installation | | |
| | community would be willing to help. | Neutral | |
| | community would be wining to help. | □ Dissatisfied □ Di | |
| - | amilias aggumo responsibility for | ∨ Very dissatisfied | |
| | amilies assume responsibility for | | |
| | making this installation a better | | |
| | place to live and work | We are interested in any comments on the con- | |
| | ervice members assume | We are interested in any comments you may have | |
| | responsibility for making this | about Army families, even if the topic was not covere |)d |
| | installation a better place to | in this questionnaire. Do you have any comments? | |
| | live and work | | |
| | ne Army community is a good place for bringing up children under | | |
| | 11 years of age | | |
| | ne Army community is a good place | | |
| | for bringing up children between | | |
| | 11 and 19 years of age | | |
| | Thank 19 years or age | | |
| | | | |
| 67. | If I had a personal or family problem, I would be willing to turn to: | | |
| | Strongly disagree | | |
| | Disagree | | |
| | Neither agree nor disagree | | |
| | Agree | | |
| | Strongly agree | | |
| | Not at an installation | | |
| | neighbor for help | | |
| | friend for help 🔲 🖂 🖂 🖂 | | |
| | family member for help | | |
| se re | ervices on the installation for help. | | |
| | church or synagogue | | |
| | Gildion of Syriagogue | | |

ADDITIONAL COMMENTS

| pplicable, please | indicate the questi | on number to whicl | n your comment is rel | ate |
|-------------------|---------------------|--------------------|-----------------------|-----|
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PLEASE MAIL THE QUESTIONNAIRE IN THE BUSINESS REPLY ENVELOPE PROVIDED.

NO POSTAGE IS NEEDED.

IF THE ENVELOPE HAS BEEN MISPLACED, PLEASE MAIL THE MATERIALS TO:

DEPARTMENT OF THE ARMY
SURVEY OF ARMY FAMILIES V
PROCESSING CENTER
C/O DATA RECOGNITION CORPORATION (G4017)
PO BOX 5720
HOPKINS, MN 55343-9952